



Facility Management

COMPANY PROFILE

jossgroup.com.au

Service Area

Joss Group currently services Clients throughout NSW, ACT and Victoria with strategically placed offices in the following locations:



24hr x 7 Day Contact Centre

Joss Facility Management currently operates a 24-hour, 7 day a week urgent response service based out of our Albury Head Office. This service is available to all Joss Clients, giving them the comfort that in an emergency, assistance is only a phone call away.

Joss Facility Management provide a wide range of Government and Private sector Clients a variety of Facility Management services across regional NSW, ACT and Victoria.

Our effective systems, customised management software and applications, combined with our 2500 employees and 2000 prequalified Subcontractors, enables us to provide impressive results for every one of our Clients, time after time.

As leaders of the Facility Management industry we have the knowledge and experience to maintain your buildings, assets and grounds. Our far-reaching network of Subcontractors and Joss Facility Management staff ensure your expectations for a clean, safe and efficient environment is achieved in a timely and cost-effective manner.

“ I feel privileged to work with our experienced and valued team in the delivery of quality services to all our Clients ”



Graham Groth
General Manager - Joss Facility Management



MAINTENANCE

Joss Facility Management have been a leading maintenance and asset management provider for over 20 years.

We incorporate our experienced management and operations team, along with our proven systems to give our Clients value for money and reliable service.

We currently maintain the NSW Western and New England Region contracts for the Department of Education, NSW TAFE, Fire & Rescue and Ambulance Services. Our services include facilitating Preventative and Reactive Maintenance, Planned, Miscellaneous and Insurance works as well as urgent and priority call outs. Additionally we service the Riverina and Central West regions under the Land and Housing Corporation (LAHC) contracts. Servicing and maintaining Social, Community and Aboriginal housing properties for Tenants and families is something we are proud of, as we work collaboratively and effectively with a range of stakeholders to consistently achieve the best possible outcome. Our vast regional office and supervisor presence, along with our strong network of local Subcontractors, allows our team to respond promptly and consistently. This presence enables us to manage risk for our Clients through fully compliant services with our strong commitment to quality and safety.



Joss provide quality and reliable maintenance services to CSU. Knowing the 24/7 call centre is only a phone call away for any urgent call outs gives us great piece of mind

Mark Evans

Manager Campus Services - Charles Sturt University

Joss Facility Management also provides miscellaneous works, urgent call outs and preventative maintenance to other Clients. Some of the increasing list of additional Clients we service include, Charles Sturt University (ACT and NSW), St Vincent de Paul and public School facilities within the ACT (Margaret Hendry School, North Gungahlin and Charles Weston School, Coombs).

We continue to provide the best value, high quality building and asset maintenance services throughout our region and are focused on the specific needs of all our Clients to add value to their asset management functions.





CLEANING

Joss Facility Management currently provides general cleaning services to over 1,900 sites throughout Regional New South Wales and Victoria employing more than 2,100 cleaning professionals.

Joss are responsible for maintaining high standards of cleanliness throughout our Client's sites. They perform daily/periodic cleaning tasks, special projects and adhere to safe work practices which is at the forefront of all Joss operations. Each employee undergoes induction and extensive training in our processes, procedures and equipment.

Joss value the commitment of each and every employee to deliver the best experience for our Clients.

Joss Clients include; Department of Justice, Department of Education, NSW Ambulance / Fire and Rescue / Police, Roads and Traffic Authorities and TAFE NSW to name a few.



PROJECT MANAGEMENT

Joss Facility Management provides high quality Project Management services.



Taronga Western Plains Zoo – Zoofari Accommodation Redevelopment

In addition to our Construction Division our Facility Management Division specialises in projects up to \$2.0 million including the construction of new buildings, extensions to existing buildings and refurbishments. Adding to our extensive experience in delivering educational facilities, recent projects have included science facilities, trade training centres, canteens and toilet facilities.

Joss Facility Management not only has the ability to design and construct new facilities, but also provides a continued regime meeting statutory and programmed maintenance servicing of building services and elements. From design to handover Joss Facility Management is renowned for professional delivery and industry best practice.

For projects over \$2M, our award winning and trusted Construction Division deliver high quality economical solutions to clients across regional NSW, ACT and Victoria.



Joss

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